

safety notice

regarding elastic drawcords with hard metal or plastic tips used in neck area of certain lululemon tops primarily sold prior to 2014



We recently issued a voluntary safety notice in response to a small number of reports from guests who told us that they encountered an issue with elastic drawcords with hard (metal or plastic) tips in the neck area of some of our tops primarily sold prior to 2014.

how do I know if my top is affected?

- does it have a drawcord in the neck area?
- is the drawcord elastic or stretchy?
- does the drawcord have hard metal or plastic tips?

If you answered yes to all of the above, your top is included in this safety notice.

what we know

Some lululemon tops primarily sold prior to 2014 have elastic drawcords with hard metal or plastic tips in the neck area. When these elastic drawcords are accidentally stretched or pulled, their tips can snap back and make contact with guests' faces.

products affected

lululemon tops with elastic drawcords that have hard metal or plastic tips in the neck area, primarily sold prior to 2014.

making it right

Guests are invited to remove the drawcord or contact our Guest Education Centre to receive a non-elastic replacement drawcord.

contact our Guest Education Centre:

1.877.263.9300

gec@lululemon.com

This voluntary safety notice is being conducted in cooperation with the U.S. Consumer Product Safety Commission and Health Canada.